



Code of Conduct

Southeast Pickleball Sud-Est

Southeast Pickleball Sud-Est is committed to providing a safe, respectful, and inclusive environment for all players, guests, and visitors. The Code of Conduct sets clear expectations for behaviour both on and off the court encompassing both play and social activities.

Respect and Inclusion - It's simple, be kind.

- Treat every person associated with SEPSE - players, guests, visitors, coaches, volunteers, officials, and staff - with dignity and respect.
- Discrimination, harassment or bullying of any kind based on age, disability, religion, ethnicity, race, gender, identity, sexual orientation, or any other characteristics will not be tolerated.
- Offensive language, slurs and derogatory remarks (spoken or written online) are prohibited.
- Physical intimidation or threatening behaviour toward any person will result in immediate suspension from SEPSE activities.
- Registered players are expected to unregister for a session they cannot attend. 'Wait Listed' players are hoping to move to 'Registered', do not hold a spot you know you cannot play in.

Sportsmanship - Aspire to inspire.

- Compete honestly. Do not intentionally mislead opponents; rules, scores, or line calls.
- Accept outcomes with grace. Win without boasting; lose without blaming others.
- Acknowledge good pickleball play by others; refrain from offering advice unless requested.
- Do not distract other players.
- Do not use profanity.
- Do not throw objects that could injure other players.

Safety - We all play a role.

- All players must wear protective eyewear while playing.
- Players are responsible for knowing their own physical limits. Inform your partners if you have an injury or condition that may affect play or safety.
- If your ball goes into another court, or another teams' ball comes into your court, yell "BALL" to stop play immediately.
- If you witness unsafe play (running backwards, overly aggressive uncontrolled play), wait for the appropriate moment and mention it to the person in a kind and constructive manner.



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- If you witness a potential medical emergency, stop play immediately, determine if 911 should be called. First aid and AED kits are located in the pickleball lounge.
- Children under 14 must be supervised by a responsible adult at all times in the facility.
- Any person who appears to be impaired (alcohol or any substance) will not be permitted to participate in SEPSE activities and will be asked to leave the premises.

Social Media and Online Communication - Be positive.

- Players are expected to maintain respectful and positive online communication, including social media posts, group chats, and forums.
- Do not post photos or videos of other players without their explicit consent.
- Disputes or grievances should be addressed to the Curl Moncton General Manager and not aired publicly via social media.
- The SEPSE Committee reserves the right to remove negative content from SEPSE sites.

Conflict Resolution - Find common ground.

- When disagreements and misunderstandings occur, we encourage the following approach:
 - Address the issue directly and respectfully with the session coordinator.
 - If direct resolution is not possible, bring the concern to the SEPSE Committee for an informal resolution through conversation and mediation.
 - If the issue is not resolved informally, a written complaint may be submitted to the Curl Moncton General Manager.
 - The General Manager and its Board will review the complaint, gather information from all parties, and issue a written decision within 14 days.
 - All decisions of the Curl Moncton Board are final.

Reporting a Concern

- Speak to the session coordinator, if not satisfied then:
 - Ask the session coordinator to bring the concern to Curl Moncton
 - Concerns can be submitted in writing to sepickleball@curlmoncton.ca
 - All concerns are treated with discretion and fully investigated.