



Q&A

Following are questions that we're often asked about RJPC. Read on to learn about River John Pickleball Club and all that it entails.

Where are the courts located?

River John Pickleball Park is located on the property of our partner – River John Legion Branch 108 at the corner of River John Station Road and Roger Road. Our address is 15 Roger Road and we ask anyone using the courts to enter the parking lot via Roger Road.

In the late fall, winter and early spring, we play at the River John Fire Hall which is located at 32 School Street in River John.

How do I become a member?

Visit <https://secure.pickleballcanada.org/club/river-john-pickleball-club/32284/> to become a member. We'd love to have you join us!

How much does it cost to become a member?

The total cost for adults to become a member is approximately \$105, comprised of the following:

RJPC Membership fee: \$75.00

Pickleball Canada Membership fee: \$10.00

Pickleball Nova Scotia Membership fee: \$5.00

Plus a processing fee and HST.

The RJPC membership fee for youth (under 18) and full-time university students (under 25) is free; however, they must pay the Pickleball Canada and Pickleball Nova Scotia fees.

Please note that your membership includes unlimited play at River John Pickleball Park (outdoor facility). At the Fire Hall, we pay a \$5 per session fee per player as payment for using their facility.

Do you have seasonal, senior and/or couple's membership offerings?

Membership is per individual for a calendar year, with pricing options for adults, full-time university students (under 25) and youth (under 18). We don't have seasonal, senior or couple's membership offerings.

What is my membership fee used for?

Membership fees are used for upkeep, maintenance and operations of the River John Pickleball Park.

Are the courts open to the public?

The courts are open to members and accompanied guests. Guests may play five times per calendar year with RJPC (whether indoors or outdoors) before they're required to become an RJPC member.

How do I access the courts given that the gates are locked?

Members have the access code to the gates and washroom facility. It's not to be shared with non-members, guests included.

Can the courts be accessed anytime?

Weather permitting, the courts are open from 6 a.m. to 10 p.m., however, you must sign-up in Playtime Scheduler for a session. See the answer to the next question for how to do so.

On occasion, the courts are closed due to events hosted by our Legion partner; Playtime Scheduler is updated accordingly.

How do I sign-up for a session?

We use Playtime Scheduler. Sign-up for your free account at playtimescheduler.com. You'll find us under Nova Scotia/Highland Region. We're the brown circles. **Note:** If you're not a member, you'll need to be an accompanied guest of a member, sign a waiver (once per calendar year) if you're not a member of Pickleball Canada and the member accompanying you must ensure you pay the drop-in fee.

For indoor play at the firehall, the \$5 is to be paid in cash in the tin provided, just like RJPC members do. For outdoor play, the member must e-transfer the guest fee on behalf of their guest(s) to rjpcfees@gmail.com and include the purpose of the transfer – e.g. paying for guest and the name of the guest(s).

You offer level play; how do I determine my rating?

Level play is offered in our schedule and all members are asked to sign up for the appropriate session. If you are unsure of your rating you can use Pickleball Canada's assessment guide at <https://pickleballcanada.org/wp-content/uploads/2024/02/Pickleball-Canada-Skills-Self-Assessment-Chart.pdf>

May I play at the courts if I'm visiting the area?

If you're visiting the area and wish to play, you'll either need to become a member or put a request on the River John Pickleball Facebook page asking if a member will bring you as their guest. If you're not a member, you'll need to be an accompanied guest of a member, sign a waiver (once per calendar year) if you're not a member of Pickleball Canada and the member accompanying you must ensure you pay the drop-in fee.

For indoor play at the firehall, the \$5 is to be paid in cash in the tin provided, just like RJPC members do. For outdoor play, the member must e-transfer the guest fee on behalf of their guest(s) to rjpcfees@gmail.com and include the purpose of the transfer – e.g. paying for guest and the name of the guest(s).

Where can I find the RJPC waiver?

The RJPC waiver for guests is available in two places:

1. Under the files section of the River John Pickleball Facebook page
2. Under the Resources tab on the River John Pickleball website at <https://secure.pickleballcanada.org/club/river-john-pickleball-club/32284/resources/6910/>

Depending on your device, you may be able to complete the waiver electronically. Alternatively, print, complete and scan it. Email completed waivers to riverjohnpickleball@gmail.com.

For liability reasons, the waiver must be completed before you play. Note that the waiver only needs to be completed once per calendar year.

How can I learn to play pickleball with RJPC?

RJPC's Membership Committee holds Learn to Play sessions. Watch for posts on our River John Pickleball Facebook page about such opportunities. Alternatively, you may email riverjohnpickleball@gmail.com to inquire about Learn to Play sessions.

Where can I find more information about RJPC?

If you're reading this, you've already found us one way or another but here's how to find more info on RJPC:

1. Join our River John Pickleball Facebook page (you'll need to request to join; requests are typically reviewed and accepted daily).
2. Visit our website at <https://secure.pickleballcanada.org/club/river-john-pickleball-club/32284/>

How can I reach RJPC?

To reach RJPC, please email riverjohnpickleball@gmail.com – this email is typically monitored daily.

What's onsite?

Besides our beautiful courts, there's seating, a washroom and a place to fill your water bottle. We also have equipment for cleaning the courts (squeegee, broom, leaf blower, etc.), as well as an Automated External Defibrillator (AED) in the corner of the washroom facility in the room on the left hand side (when facing the building). The washrooms will generally be unlocked when members are present. If not, members are aware that the doors are opened with the same code as the gates.

How do I use the Automated External Defibrillator (AED)?

The AED is essentially foolproof as, once you turn it on, it provides audiovisual commands.

To learn how to use our specific AED, watch the following video:

<https://www.youtube.com/watch?v=4s30ZFoQ3rc>

Note: DO NOT remove the AED from its case unless it's an emergency. When the metal box is opened, an alarm will sound to let everyone in the area know there's an emergency.

What equipment do I need to play at the River John Pickleball Park?

To play, you'll need:

1. your own paddle and pickleballs (unless you're doing a Learn to Play session to try out this awesome sport - we have a number of loaner paddles and balls for such sessions)
2. a change of clean footwear, preferably court shoes (strongly recommended)
3. protective eyewear (strongly recommended)
4. water to stay hydrated; there's a place onsite to refill your water bottle
5. sunscreen and bug spray, if you wish

What are the rules and etiquette of play?

For rules and etiquette of play, kindly review our Operational Guidelines in one of two places:

1. Under the Files section of our River John Pickleball Facebook page
2. Under the Resources tab on our website at <https://secure.pickleballcanada.org/club/river-john-pickleball-club/32284/resources/6910/>

You should also read all signage posted at the courts before playing. Of particular importance:

- do not play on a wet or semi-wet surface
- do not wear the same footwear on the courts that you wear to the courts
- consumption of alcohol and/or smoking is not permitted at the courts.

Do you offer league play, round robins, tournaments and/or player development opportunities?

The RJPC Events Committee hosts all of the above and they're promoted on our River John Pickleball Facebook page; outlined on Playtime Scheduler; and we often email our members info about such events.

Who is the RJPC Board comprised of?

Our Board is comprised of a group of volunteers who are dedicated to advancing RJPC. A list of the current Board members can be found in the About Section of our website, which also includes our Mission and Guiding Principles, at

<https://secure.pickleballcanada.org/club/river-john-pickleball-club/32284/about-us/2482/>

If you have a question or suggestion for the Board and/or any of the portfolios, please email riverjohnpickleball@gmail.com and it will be forwarded to the appropriate Board contact for handling.

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