

## FAQ's

- 1. How do I join the YPA (Yukon Pickleball Association)?** Google “Yukon Pickleball Association” or click on this link <https://secure.pickleballcanada.org/org/yukon-pickleball-association/14/> . Click on the “Join-Renew” button at the top of the page, and follow the directions.
- 2. What does it cost to join the YPA?** The annual fee is \$25. Of this \$10 is retained by Pickleball Canada, the umbrella organization. And \$2.50 of this \$10 covers the insurance program costs. Memberships expire each year on December 31. New members who join after September 1 enjoy a first-year membership that goes to December 31 of the following year. In other words, new members can enjoy up to 16 months for the price of 12 months.
- 3. I want to come and try it- can I come to Mt Mc or Takhini once to see if I like it and then possibly join the YPA?** No, you need to be a member of YPA to participate in YPA events, for insurance reasons. You can try “drop-in” pickleball at the Canada Games Centre. And you can register for introductory courses through the CGC delivered by YPA instructors.
- 4. Do you have youth memberships? How old does a kid have to be to join YPA?** We have a flat membership fee. The annual fee to join the YPA is \$25. In addition, the fee to play indoors in the fall (May to December) is \$40, and the fee to play indoors from January to June is \$40, regardless of age.
- 5. How can I sign up for an Intro class- I don't see any on your website?** Introductory classes are provided by the City and delivered by YPA instructors. Check the City’s Active Living Guide for details. Courses fill up quickly.
- 6. What benefits do I get from joining YPA/PCO (Pickleball Canada)** For information of membership benefits for joining Pickleball Canada go to: <https://pickleballcanada.org/membership/membership-benefits/> As well, YPA members can enjoy the various programs we offer throughout the year. These include round robin events, instruction, tournaments, ladder play and much more.
- 7. What about insurance?** By joining YPA you get liability and accident insurance coverage from PCO. For details on the insurance program go to <https://pickleballcanada.org/membership/insurance-program/>
- 8. Why do I need to pay a Mt. Mc. pass?** For several summers now, we have enjoyed sharing one of the four tennis courts at Mt. Mc. Rec. Centre. These courts are owned by the City and leased to Tennis Yukon (TY). TY is responsible for the maintenance. To cover these costs, including re-surfacing every 10 years, TY charges their members an annual fee. TY want to distinguish between tennis players (who pay the annual fee to TY directly) and pickleball players (who pay a fee to YPA, which is subsequently transferred to TY). Most of that fee (about 95%) is transferred to TY at the end of the

season. YPA has added a small additional fee to cover incidental costs such as balls and nets.

- 9. Why do I need to pay for a fall pass or a winter/spring pass?** The City Recreation and Yukon Government (Education) have established a joint user agreement to allow school gyms to be used by various recreation groups during the school year. User groups are not charged for these times. The YPA charges what we feel is a relatively token fee to members who wish to use these gyms in the “indoor season” (September to May). This fee also covers incidental costs such as balls and nets. This year we also are renting gym space from the University. We decided to create a flat pass rate, to provide access to any/all our booking times, rather than to charge only for the University gym times. As well, we are trying to slowly accumulate a balance so that, when it comes time to discuss what YPA can contribute towards, say, dedicated outdoor courts, we have something to offer.
- 10. How can I sign up for an event?** Each week events for the upcoming week are posted on our website. Once they are posted, and once the registration start time has passed you can register for an event. To do this, go to our webpage, select the venue (e.g. Mt. Mc. events), click on the drop-down arrow to open the menu choices, select the day/time and click. A new page now is displayed. Click on Register, and fill in the fields (first name, last name, and, if there is more than one division, select from the drop-down menu. Then click “proceed to next step” and enter your email address. You will receive a confirmation email.
- 11. How do I remove my name (deregister) from an event?** Go to our webpage, click the Deregistration button, and follow the steps.
- 12. Can I sign up for a group event?** The expectation is that you will have organized a group of at least 2, but preferably 4 in advance and then have each player in the group sign up. We do not want a player to simply sign up to “reserve a court” and then have others (hopefully) sign up. There are other opportunities to sign up as an individual and play with whoever else joins.
- 13. How can I contact players to create a group?** We invite members to enter their contact information in the Member Directory, found on our webpage. As players get to know each other having played in the round-robin events, they are able to figure out who they may wish to share a court in a group booking.
- 14. What is an open Round-Robin?** This is an event in which any member (with the appropriate pass) can register to play, regardless of skill level. These are intended to be recreational/social. More skilled players are expected to be less competitive, so that all can enjoy playing. At the court, players print their name beside a number. There is a master control sheet identifying, by number, who plays with whom on which court for each game. After a fixed time (about 15 minutes) everyone stops

playing and checks the master list to see where they are assigned to the next game, or whether they have a “bye”. Each game you have a new partner and play new opponents.

- 15. What is an Up/Down round-robin?** This starts off as a typical open round robin, with players assigned to the first game. However, after the first game, rather than using the control sheet to determine where players move to the next game, players move to a new court based on the previous game’s results. Court 1 is considered the lowest court. Court 4 is the highest. A winning team moves to the next higher court. Players split to opposite sides of the net. So, the previous teammate is now an opponent. Similarly, a losing team moves to the next lower court. Players split to opposite sides of the net. The winning team on court 4 stays, but players split to opposite sides of the net. Likewise, on court 1, the losing team stays but splits to the opposite sides of the net. If a game is tied when time is called, the next rally, regardless of who is serving wins the game.
- 16. What is a Ladder League?** A ladder league is intended to provide competitive play regardless of skill level. This is achieved by players having a rating score, that reflects their skill level. A computer program, called Pickleball Brackets, will group players into groups of 4 or 5 each week based on who signs up and what their current ratings are. The top 5 rated players will be grouped into level 1, the next 5 in level 2, etc. After the games that week scores are submitted to Pickleball Brackets. Score results will impact players’ ratings using an algorithm. Thus, once the ladder has been operating for a while, the expectation is that within each step of the ladder players will be of similar skill, and thus have competitive games. We will initiate Pickleball Brackets this fall.
- 17. Can a visitor to Yukon play in YPA events?** Our current policy is to welcome visitors from other jurisdictions in Canada to join us in events, if they belong to a PCO affiliated club. We established this policy since PCO members are covered by insurance throughout Canada. We are looking into what options may be available for USPA members, as we are getting more and more Americans passing through, particularly in the summer. We have defined a visitor is some one who may be here for up to two weeks. A longer term “visitor” is expected to buy a YPA membership.
- 18. Can I purchase a “day pass” to play at Mt. Mc.?** Currently, we have not charged visitors a day use fee, as we are delighted to have PCO members join us as they pass through Whitehorse. We do not want to create an unnecessary administrative challenge, and thus have asked YPA members who wish to play outdoors at Mt. Mc. to purchase a season’s pass. Compared to anywhere else, these fees are very reasonable, even if you may be unable to play for some of the summer.

**19. If I have a suggestion or a complaint, what should I do?** Please contact any board member. Their email addresses are on the YPA webpage.

**20. When are board meetings held, and can I attend?** Board meetings are held, typically the third Thursday of each month, starting a noon, and ending usually between 1:30 and 2 pm. Members are welcome to attend, and even more welcome to join the board. Minutes of the meetings are posted on our webpage. As well, you can find reports from the AGM on the webpage.

**21. How can I rent courts at the CGC (minimum 1/3 of flexihall)** The CGC has a limited number of times available for private rentals. YPA members may rent part of the flexihall. To see the required steps, click on “Rental Booking Form” on our webpage.

**22. Where can I find information about the Strategic Plan?** Click on “Documents” on our webpage to find links to our strategic plan and other documents such as rule books, by-laws, etc.