	APPROVED	POLICY NO.	10
	<b>MEMBER CODE OF CONDUCT</b>	EFFECTIVE DATE	June 28, 2023
		REVISION DATE	

## BVPA Mission

Our mission is to develop pickleball as a sport for all in the Bow Valley by promoting the health, physical and social well-being of its members through offering organized recreational and competitive play in an atmosphere of collegiality and sportsmanship.

## Purpose


Bow Valley Pickleball Association (BVPA) is committed to creating a positive atmosphere for all club members, guests and visitors. This Code of Conduct will allow these members, guests and visitors to fully enjoy the benefits of BVPA events, services and facilities, while ensuring that other members may be afforded the same benefits without impairment.

## Scope

This BVPA Member Code of Conduct must be adhered to by all members, guests and visitors of the club.

## Code of Conduct for Bow Valley Pickleball Association

- 1) Members will be honest and show thoughtful interpersonal communication with demonstrated respect for the opinions and the sensitivities of other members.
- 2) BVPA is a volunteer-run club where members pitch in and share in the responsibilities and tasks that are essential to run the club (e.g., setting up for play, cleaning up and storing equipment after play).
- 3) Members are encouraged to share with the board any recommendations for change to improve the workings of the club.
- 4) Members will treat all people that volunteer to help run the club with courtesy and respect and will respect the authority and decision-making vested in referees, ratings officials, tournament officials and volunteering members in leadership roles. Differences of opinion related to safety should be voiced immediately; other concerns or suggestions should be shared respectfully with those in the leadership role at an appropriate time.
- 5) If needed, members will point out to guests and visitors appropriate and expected conduct when participating in club activities.
- 6) Members will not damage the club's reputation by words, actions or written communications.

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- 7) Members will not speak, communicate or infer to speak on behalf of the club, unless specifically authorized by the board.
- 8) Members will respect the rules of the venue or public facilities being used, and will not complain, or give direction to venue staff, change set-ups, adjust thermostats, etc.
- 9) Members will support the work of volunteers by not needlessly creating situations which add to the work of volunteers.
- 10) Members will abide by the policies of the club.
- 11) Members recognize that failure to abide by this Code may result in disciplinary action by the board. This may range from a simple discussion of the matter at hand, to a warning, to suspension, to revocation of membership.
- 12) Members will use the Conflict and Complaint Resolution Policy to bring to the board unresolved policy breaches and other issues that have a detrimental effect on their or other members' enjoyment of the club, or on the club itself.
- 13) Members are expected to create an environment that supports the dignity of, and equity for, all members and is free of discrimination and harassment.
- 14) Members will be respectful at all times and will not engage in disparaging works or deeds with reference to other members' gender, gender identification, language, ethnicity, age, race, color, disability, or faith. Intolerance of others will not be accepted.

## Revision History

Date	Rev. No.	Change

## References

Bow Valley Pickleball Association Bylaws  
 Conflict and Complaint Resolution Policy  
 Pickleball Etiquette Guidelines

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**Definition**

BVPA Member – any person 18 years or older who has paid their fees for the current playing season and has executed the club’s “Release of Liability, Waiver of Claims, Assumption of Risks and Indemnity Agreement”.